

## Maryland's Patient Centered Medical Home Pilot At-a-Glance

### **What is a Patient Centered Medical Home?**

The Patient Centered Medical Home concept aims to provide **continuous, comprehensive, coordinated care**, through a **partnership** between patients and their personal healthcare team. Participating practices will provide patient centered care through:

- Evidence-based medicine;
- Expanded access and communication;
- Wellness and prevention;
- Care coordination and integration; and,
- Culturally and linguistically sensitive care.

### **Maryland's Patient Centered Medical Home Pilot**

The Program is an outgrowth of Maryland's commitment to improve health care quality and reduce health care costs.

- Begins January 2011;
- Three year pilot program overseen by the Maryland Health Care Commission;
- 50 practices, 200 primary care providers, to reach **200,000 Maryland patients**;
- All major carriers (Aetna, CareFirst, CIGNA, Coventry, United HealthCare, Medicaid, and possibly Medicare) will be providing enhanced payments to Pilot practices; and,
- Opportunity for the Pilot practices to earn bonus payments based on performance.

### **Payment and Incentive Model for Providers**

Carriers will use their traditional fee schedule plus:

- **Year 1:** A fixed per patient per month (PPPM) payment for enhanced care coordination and practice transformation.
- **Year 2:** A fixed PPPM plus possible additional incentives based on shared savings and quality improvements.

Payments are weighted based on practice size, practice share among Medicaid and private payers, and compliance with NCQA criteria.

### **Maryland PCMH Pilot Requirements for Providers**

- Be a primary care provider in the State of Maryland, which includes internal medicine and family practice physicians, pediatricians, geriatricians, and nurse practitioners who work in solo, group, multi-specialty, hospital-owned group practices, and federally qualified health centers;
- Submit an expression of interest by August 31, 2010;
- Apply to join the Pilot by October 2010;
- Complete a provider contract with the PCMH Pilot;
- Obtain NCQA Level 1+ Recognition by June 2011 and obtain NCQA Level 2+ recognition by June 2012;
- Accept insurance from at least two participating private carriers and enroll at least 50% of their patients in the Pilot;
- Attend the learning collaborative sessions that will be held throughout the course of the pilot;
- Participate in the multi-year evaluation; and
- Provide the specified services set forth in the Requirements table, which has not yet been finalized.

## Maryland PCMH Practice Participation Requirements\*\*

<b>Team and patient commitment to the medical home and to coordinating all of the patient's care</b>
<b>Provide 24-7 phone response with clinician*</b>
<b>Use a registry as part of an EHR, or as stand-alone</b>
<b>Maintain a summary of care record for patient transitions</b>
<b>Provide advanced access for appointments*</b>
<b>Provide care management and coordination by specially-trained team members*</b>
<b>Use an Electronic Health Record (EHR) with decision support</b>
<b>Use Computerized Physician Order Entry (CPOE) for all orders, test tracking, and follow-up*</b>
<b>Decision support: drug-drug, drug-allergy and drug-formulary*</b>
<b>Maintain a problem list for all patients*</b>
<b>Provide medication reconciliation every visit*</b>
<b>Pre-visit planning and after-visit follow-up for care management*</b>
<b>Implement e-prescribing*</b>
<b>Offer self-management support*</b>
<b>Provide a summary of the visit to the patient following each visit</b>
<b>Report relevant clinical measures*</b>
<b>*Consistent with NCQA PCC-PCMH Level 1 Recognition Requirements</b>

**\*\*These requirements are not yet finalized.**

## Key Dates:

<b>June 2010</b>	<b>Outreach symposia for providers begin.</b>
<b>August 31, 2010</b>	<b>Deadline for practices to submit an expression of interest in pilot participation. Providers must notify MHCC if they are interested in participating.</b>
<b>October 8, 2010</b>	<b>Deadline for practices to submit application to participate.</b>
<b>October 29, 2010</b>	<b>Selection committee announces participating practices.</b>
<b>Nov. 5, 2010</b>	<b>Deadline for carriers to sign participation agreement.</b>
<b>Nov 29, 2010</b>	<b>Deadline for practices to sign participation agreement.</b>
<b>January 4, 2011</b>	<b>Launch of practice transformation and learning collaborative.</b>
<b>January 2011</b>	<b>Carriers provide enrollee rosters for attribution.</b>
<b>February 2011</b>	<b>MHCC releases patient attribution results.</b>
<b>March 2011</b>	<b>Private carriers and Medicare begin paying PPM fixed payments to practices that attest to meeting NCQA criteria.</b>
<b>June 30, 2011</b>	<b>Deadline to submit applications to NCQA's Physician Practice Connections– Patient-Centered Medical Home for recognition.</b>
<b>July 2011</b>	<b>PCMH practices begin receiving payments from Medicaid MCOs.</b>

**For more information, please visit the PCMH Pilot website at: <http://mhcc.maryland.gov/pcmh/> or send an email to: [pcmhpractices@mhcc.state.md.us](mailto:pcmhpractices@mhcc.state.md.us)**